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FOR IMMEDIATE RELEASE:

**CAPITAL INSURANCE GROUP® HIRES CYNTHIA MEHRTENS AS
VICE PRESIDENT OF CLAIMS**



Monterey, Calif. (Oct. 1, 2018) – Capital Insurance Group® (CIG), the leading regional property and casualty insurer serving the Western United States, announces the appointment of Cynthia Mehtens, CPCU, ARe, AIM, as vice president of claims. In this position, Mehtens will be responsible for loss investigation, loss reporting, settlement, and legal claims handling for the company. She will also be responsible for CIG’s regulatory compliance to shareholders, lawmakers, reinsurers, and regulators.

Mehrtens comes to CIG with more than 30 years of experience in claims and litigation within the insurance industry's small and medium-sized markets. Most recently, she served as the vice president of claims at Indiana Farmers Mutual. In this role she realigned the claims department and instituted best practices and litigation management. During her tenure, Mehrtens implemented an effective CAT response program and revised performance evaluations. As a result, over a two-year period, litigation expenses decreased by 33 percent and subrogation results increased by 50 percent.

"We are pleased to have Cynthia join our team at this critical juncture within our company. As we celebrate our 120th year, her appointment complements the progress we have made and the work we have before us," said President & CEO Arne Chatterton. "As an insurance carrier, we aim to protect and restore the lives of our policyholders. We are proud of our claims satisfaction and top-notch reputation in servicing our claims and are confident Cynthia's impressive track record will be instrumental to our continued growth and continuous pursuit of customer satisfaction."

Over the past three decades Mehrtens' career has taken her across the country, where she served in leadership positions for Peerless Insurance, Ohio Casualty Insurance, CHUBB Group, and Safeco Insurance, among others. She received her undergraduate degree in business administration from the University of Nebraska.

"I was drawn to work at CIG for several reasons, primarily due to its strong regional focus, as well as its commitment to its employees, agents, and policyholders," said Mehrtens. "CIG has an excellent, long-standing reputation. As an employee-owned company, I appreciate the fact that staff are extremely engaged in the work that they do, as they have a direct impact on the company's success. I look forward to being a part of CIG's legacy."

Mehrtens will replace Tom Scherff upon his retirement, effective October 15, 2018. Scherff, who has been in the industry for more than 40 years, joined CIG in 1995. During his tenure he has seen the company through significant growth and expansion.

Mehrtens will be based in Monterey, Calif., operating out of the company's headquarters. In her spare time she enjoys time with her three teenage children, creating pottery, scuba diving, and traveling.

Headquartered in Monterey, Calif., CIG employs nearly 500 people across five states (Washington, Oregon, California, Nevada, and Arizona) with six satellite offices throughout their footprint. The company is known for providing trusted insurance products for the personal, commercial, and agricultural business segments, with an emphasis on property related exposures.

For more information on CIG, please visit www.CIGInsurance.com.

About Capital Insurance Group

Capital Insurance Group® (CIG) is the leading regional property and casualty insurer serving the Western U.S. since 1898. The company is known for providing trusted insurance products for the personal, commercial, and agricultural business segments, with an emphasis on property related exposures. CIG's suite of insurance offerings include coverage for, but not limited to: personal and commercial automobile; home and condo owners; rental and seasonal dwellings; farm owners and commercial agriculture operations; and commercial real estate business focused on habitational, office, lessors risk, and other property related exposures. The 120 year-old company is rated "A-" (Excellent) by A.M. Best, the independent financial monitor of the insurance industry. The company also celebrates an average claims satisfaction rate of 96%. CIG manages personal, business, and agriculture risks underwritten by its affiliate companies: California Capital Insurance Company, Eagle West Insurance Company, Nevada Capital Insurance Company, and Monterey Insurance Company. For more information, please visit www.CIGInsurance.com

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